

Exhibit 2

Google Workspace

Updates

This official feed from the Google Workspace team provides essential information about new features and improvements for Google Workspace customers.

Google Voice for G Suite: Cloud telephony with the intelligence and security of Google Cloud

Wednesday, April 10, 2019

This announcement was made at [Google Cloud Next '19](#) in San Francisco. Check out [Next OnAir](#) to tune into the livestream or watch session recordings following the event.

What's changing

Google Voice is now generally available as an add-on to G Suite. Voice for G Suite is a cloud-based phone system that's optimized for businesses of all sizes. G Suite customers can use it to deploy and manage phone numbers at scale with the intelligence and security of Google Cloud. Google Voice offers:

- Smart cloud telephony for end users
- Simple provisioning and management for admins
- Easy adoption and migration at scale

Google Voice is available to all G Suite customers through an additional licence.

[Find more information about Google Voice availability and pricing here.](#)



Who's impacted

Admins only

Why you'd use it

Google Voice integrates with Hangouts Chat and Hangouts Meet to provide a complete solution for communication with colleagues, customers, and partners from anywhere at any time. Specifically, Google Voice adds:

Smart cloud telephony for end users

- Get a phone number that works from anywhere, on any device, so you can place and receive calls wherever you're doing work.
- Use intelligent capabilities to transcribe voicemails and block spam calls to help minimize unwanted distractions.

- Increase efficiency through integrations with other G Suite products, like Calendar, Contacts, Hangouts Chat, and Hangouts Meet.

Simple management for admins

- Use one place - the Admin console - to manage Voice global users, numbers, porting, and billing.
- Set up new phone numbers as easily as adding a user to G Suite.
- Easily provision and deploy via simple administration tools

Scalable adoption and migration

- Migrate smoothly with integrated number porting to help prevent interruption of key business processes.
- Leverage Google's text-to-speech technology to automatically create call menus in nine languages to manage and route callers without worrying about recordings or translations.
- Give users permission to choose a number and set up their service independently without admin involvement.

How to get started

- Admins: [Find more information about Google Voice here.](#)
- End users: No action needed.

Availability

Google Voice is available to all G Suite customers through an additional licence. [Find more information about Google Voice availability and pricing here.](#)

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